



September 24, 2014

To whom it may concern,

I am writing to express my satisfaction for the continued and outstanding service provided by Alaska AV; Visions Meeting Experts preferred audio visual company.

In our industry, the audio visual components of a conference, convention or event can make or break the success of that event, and our expectations are high; Alaska AV's knowledge and expertise has always exceed our expectations. They're always willing to work within a client's budget, which is often challenging, and make recommendations to meet budget constraints. In fact, many of our clients now ask for them by name.

Visions Meeting Experts just concluded a large international conference (20th World Congress of Epidemiology) at the Dena'ina Convention Center, where Alaska AV was our onsite service provider. Their professionalism, ability to troubleshoot and foresee what might come next, led to the tremendous success of the overall conference. Alaska AV always goes the extra mile to provide outstanding customer service and technical support.

Visions meeting experts highly recommends Alaska AV as the preferred AV and technical provider. If you have any questions, please don't hesitate to contact me directly at 907-334-4506 or at tina.day@visionsus.com.

Sincerely,

A handwritten signature in black ink that reads "Tina Day". The signature is fluid and cursive.

Tina Day, Director



Our name may change but our commitment to service remains the same! | November 1, 2014